Oak Ridge EDI - Peer Website Review

2021



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Document Overview

This document provides an overview of other E.D.A.'s across the country. The reasons each organization was chosen as a benchmark for study is annotated below.

Albuquerque Economic Development Agency https://www.abq.org/

Reason for analysis: National lab adjacency

Richland Washington Business & Economic Development https://www.richlandbusiness.com/

Reason for analysis: Sister city for Manhattan project

Knoxville Chamber of Commerce (economic development section)
https://www.knoxvillechamber.com/economic-development/
Reason for analysis: Benchmark for regional efforts

City of Shoreview, MN Economic Development Agency https://www.thinkshoreview.com/

Reason for analysis: A city based EDA

Texas Economic Development Agency

https://businessintexas.com/

Reason for analysis: Award winning website



Methodology

This document seeks to summarize a user's "first impression" of each site presented. Utilizing this approach will hopefully reveal key drivers for both the organization, and the users of each of the websites reviewed.

In order to present a consistent view of this data this document has reviewed each website with the following structure:

- Overview
- Primary Homepage Messaging
 - Key Homepage Components
- Navigation
- Land/Lot Presentation
- National Lab Presentation (where applicable)



Albuquerque Economic Development Agency

Albuquerque, New Mexico https://www.abq.org/



Home About AED v Events Contact AED v



505-705-3777 | 800-451-2933



HOW CAN WE HELP YOU?



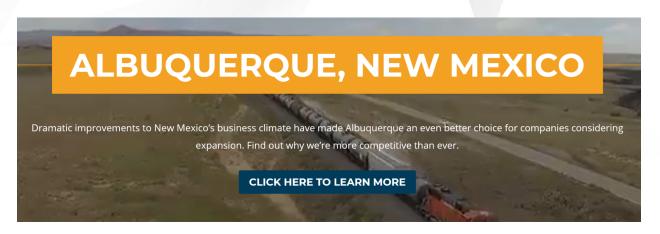






Primary Homepage Messaging

"Dramatic improvements to New Mexico's business climate have made Albuquerque an even better choice for companies considering expansion. Find out why we're more competitive than ever."





Key Homepage Components

- Messaging presentation & video banner
- Compact 6-up
- Quick Facts
- News & Events



Messaging presentation & video banner

A homepage video greets users and shows many of the city's offerings/differentiators. The video features snippets of both work offerings and fun activities for potential residents.





6-up Callouts

Callouts are presented below the main introduction

- Search Properties
- Find Talent
- View Incentives
- Get Assistance
- Live Here
- Join AED (an alliance of business owners)

HOW CAN WE HELP YOU?















Quick Facts

A rotation of common facts about Albuquerque.





News & Events

A display of two news articles and two events.

LATEST NEWS

BLUEHALO SELECTS NEW MEXICO FOR NEW STATE-OF-THE-ART MANUFACTURING, RESEARCH, AND TECHNOLOGY COMPLEX

Contacts: Tiffany Sevieri Info@BlueHalo.com (505) 767-1200Bruce Krasnow Bruce.krasnow@state.nm.us 505-795-0119FOR IMMEDIATE RELEASE:Gov. Michelle...

MAYOR TIM KELLER LAUNCHES ALBUQUERQUE METRO CRIME INITIATIVE

FOR PLANNING PURPOSES Contact: Ava Montoya, 505-259-0650 July 16, 2021 Mayor Tim Keller Launches Albuquerque Metro Crime Initiative Convening...

UPCOMING EVENTS

QUARTERLY INVESTORS' LUNCHEON SEPTEMBER 2021

AED Quarterly Investors' Luncheon September 2021 Join us for AED's infamous Quarterly Investors' Luncheon. More information on speakers coming soon! Secure your seat and register now Special thanks to event sponsor:

AED PRESENTS: ABQSITES FEATURES GIS PLANNING

Wednesday, July 7 @ 2 p.m. Albuquerque Economic Development has launched brand new online data tools to promote the community for business relocation and expansion and to support AED's investor members. The easy-to-use tools makes information, research and analysis...



Navigation

- Why Albuquerque
 - low-risk location
 - o skilled workforce
 - o quality of life
 - o cost of living
 - innovation central
- Site Selection
 - demographics
 - o skilled workforce
 - incentives
 - o taxes
 - o employers
 - o utilities
 - transportation
 - building and sites
 - o communities
 - o foreign trade zone
- Living Here
 - demographics
 - o cost of living
 - o climate
 - o culture
 - education
 - healthcare
 - housing
 - o recreation
- Key Industries
 - o aviation and aerospace
 - manufacturing
 - o shared services & headquarters
 - o solar technology and renewable energy
 - o microsystems & nanotechnology
 - o semiconductors & electronics
 - o directed energy, optics & photonics
 - o digital & emerging media



• Local Business

- o resources
- o business loan assistance
- o find talent
- workforce training
- o incentives
- o innovation central
- o covid 19 resources

Membership

- o membership benefits
- o membership directory
- o pay my invoice
- o sponsorships
- o ambassador program
- events



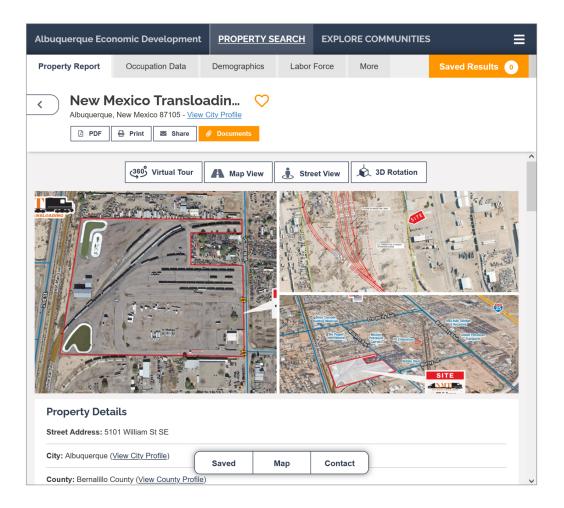
Land/Lot Presentation:

An i-framed property search exists to show the available sites.

https://www.abq.org/building-and-sites/

When companies are looking for their next expansion or relocation, they investigate the characteristics of the local population and workforce, what other businesses are in the community, and the geographic advantages of locating in a specific place. From workforce to infrastructure, ABQSites strengthens our ability to connect our community with companies – delivering good jobs and economic opportunity for the greater metro area.

Discover the greater Albuquerque region today! Questions? Email us at zpeadmin@abq.org or call at 505-705-3777.





National Lab Presentation:

https://www.abq.org/national-laboratories/

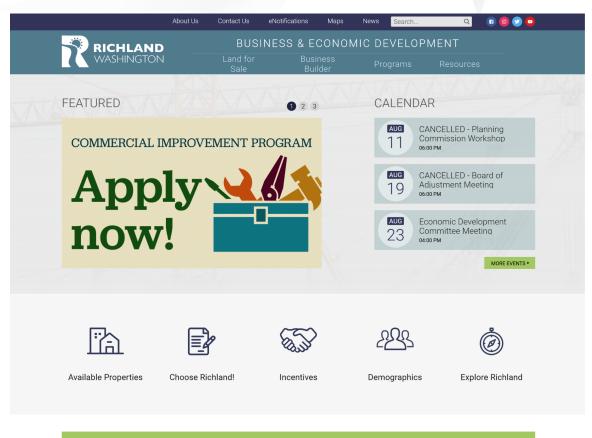
The national lab has a page, but the page contains only a simple intro message, and a single line of text in the body.





Richland Washington Business & Economic Development

Richland, Washington https://www.richlandbusiness.com/



BUZZ ON RICHLAND BUSINESS



The City of Richland and Bonneville Power Administration Help Legacy

Read More >

MORE NEWS



Primary Homepage Messaging

- "Commercial Improvement Program"
- "For Sale or Lease"
- "Sign up for e-notifications"







Key Homepage Components

- Featured Gallery & Calendar
- 5-up callout items
- Buzz on Business section



Featured Gallery & Calendar

A small featured slider shows the commercial improvement program. A calendar in this section also shows activity by the committee.





5-up callout items

- Available Properties
- Choose Richland!
- Incentives
- Demographics
- Explore Richland











Available Properties

Choose Richland!

Incentives

Demographics

Explore Richland



Buzz on Business

Buzz on Richland Business appears to be a news feed with a confusing header.

BUZZ ON RICHLAND BUSINESS



The City of Richland and Bonneville Power Administration Help Legacy

Read More >

MORE NEWS►



Navigation

- Land for Sale
 - About Richland
 - Horn Rapids Business Center
 - O Horn Rapids Industrial Park
 - O Commercial Land For Sale
 - Lease Property Resources
- Business Builder
 - Start a Business
 - Available Sites
 - O Business Licensing
 - Demographics
 - Inspection and Fire Requirements
 - Location & Zoning
 - O Permit Information & Regulation
- Operate a Business
 - O Small Business Toolkit
 - Traffic Counts
 - Utility Customer Service
- Grow a Business
 - Marketing & Customer Retention
 - New Locations
 - On-Site Expansion
- Choose Richland
 - Rail & Transportation
 - Manufacturing & Industrial
 - Restaurant Development
 - Retail Development
- Programs
 - O COVID-19 Business Support
 - O Business Improvement Districts
 - Downtown BID
 - Uptown BID
 - O Business License Reserve Fund
 - O Commercial Facade Improvement Program
 - O Energy Efficiency Programs



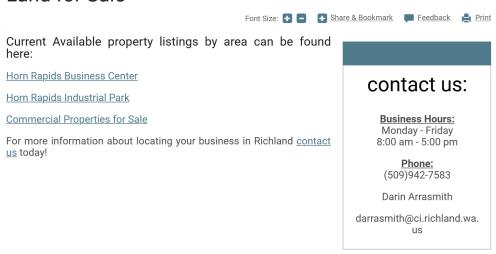
- O Ask Richland Business
- Resources
 - O Benton-Franklin Council of Governments
 - O Better Business Bureau
 - Business Impact Northwest
 - O Department of Revenue
 - o FUSE
 - Port of Benton
 - Port of Kennewick
 - O Richland Public Library
 - o SCORE
 - O Small Business Development Center (SBDC)
 - Local Chambers of Commerce
 - O Pasco Chamber of Commerce
 - Tri-Cities Hispanic Chamber
 - Tri-City Regional Chamber of Commerce
 - West Richland Chamber of Commerce
 - Tri-City Development Council (TRIDEC)
 - o News



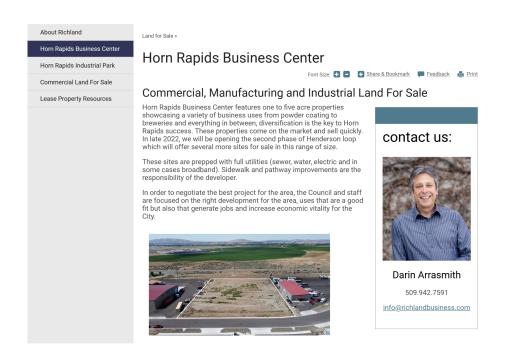
Land/Lot presentation:

Information regarding the current land availability is presented as links. https://www.richlandbusiness.com/land-for-sale/

Land for Sale



Information about individual lots is presented in a 3 column view



National Lab Presentation:

National labs have some representation within the context of the EDA, but mostly they live as quick facts.

https://www.richlandbusiness.com/business-builder/choose-richland

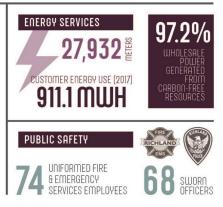








MISSION SUPPORT ALLIANCE RICHLAND SCHOOL DISTRICT



Knoxville Chamber of Commerce

https://www.knoxvillechamber.com/economic-development/



REGIONAL ENHANCEMENT ECONOMIC DEVELOPMENT ABOUT THE CHAMBER

INVEST

Economic Development

Start, Scale, Stay

Start your new venture in the hometown of global brands like Pilot Travel Companies, HGTV and Bush's Beans; leverage our world-renowned research facilities and rich talent pipeline to scale your operations and stay after discovering the region's enviable quality of life.

Regional Assets Access to global leaders in research and technology are just two of the translates in unmerable advantages to doing POSITIONED FOR SUCCESS Exponence Success Regional Advantages Business Expansion Explore resources and services designed to help your business grow. Explore resources and services designed to help your business grow. From urban to outdoors to innovation, Knoxville offers something for everyone.



Primary Homepage Messaging

"Start, Scale, Stay"

"Start your new venture in the hometown of global brands like Pilot Travel Companies, HGTV and Bush's Beans; leverage our world-renowned research facilities and rich talent pipeline to scale your operations and stay after discovering the region's enviable quality of life."

Economic Development

Start, Scale, Stay

Start your new venture in the hometown of global brands like Pilot Travel Companies, HGTV and Bush's Beans; leverage our world-renowned research facilities and rich talent pipeline to scale your operations and stay after discovering the region's enviable quality of life.



Key Homepage Components:

- Messaging Area
- 6-up callouts
- Strategic Platforms
- Facts Section
- Partners Section



Messaging Area

Since this is a subpage a header with the location the user has reached within the website is displayed prominently at the top.

Economic Development

Content:

A simple message statement is the first content the user reaches.

Start, Scale, Stay

Start your new venture in the hometown of global brands like Pilot Travel Companies, HGTV and Bush's Beans; leverage our world-renowned research facilities and rich talent pipeline to scale your operations and stay after discovering the region's enviable quality of life.



6-up Callouts

- Regional Assets
- Business Expansion
- Quality of Life
- Facts Sheets
- Find a Site
- Economic Drivers

POSITIONED FOR SUCCESS

Economic Advantages



Regional Assets

Access to global leaders in research and technology are just two of the innumerable advantages to doing business in Knoxville.

LEARN MORE →



Business Expansion

Explore resources and services designed to help your business grow.

LEARN MORE →



Quality of Life

From urban to outdoors to innovation,
Knoxville offers something for
everyone.

LEARN MORE →



Fact Sheets

Data-driven reasons for doing business in Knoxville.

LEARN MORE \rightarrow



Find a Site

Simplify the search process and let us help find a site that meets your project needs.

LEARN MORE →



Economic Drivers

Advancing initiatives that drive economic prosperity.

LEARN MORE \rightarrow



Strategic Platforms

A non-interactive (no links) list of items and icons.

Strategic Platforms







HEALTH



MOVEMENT



POWER



SECURITY



Facts Section

A few facts are displayed in a tile arrangement..





Partners Section

A simple gallery of members with a call to join at the bottom.





Navigation

The navigation for this site is held within the larger nav of the chamber. The items appear to be equivalent to, but don't exactly match the 6-up callouts.

ECONOMIC DEVELOPMENT

Path to Prosperity fuels a robust, economic ecosystem by connecting new and established businesses with the resources and services needed to propel growth. OVERVIEW

REGIONAL ASSETS

BUSINESS EXPANSION SERVICES

LIFE IN KNOXVILLE

INCENTIVES

FACT SHEETS

FIND A SITE

- Overview
- Regional Assets
- Business Expansion Services
- Life in Knoxville
- Incentives
- Facts Sheets
- Find a Site

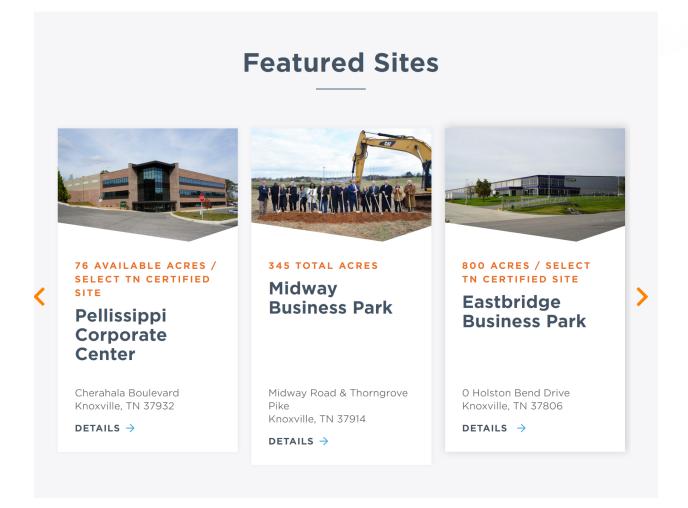


Land/Lot Presentation

An integrated site overview shows featured sites, and a view all.

Site Selection Simplified

The region offers a robust catalog of land and real estate sites to accommodate any corporate or industrial project.



The individual site page shows an overview of the site features with a view more information at the bottom which links off to the TN development corporation website https://knoxdevelopment.org





Cherahala Boulevard Knoxville, TN 37932

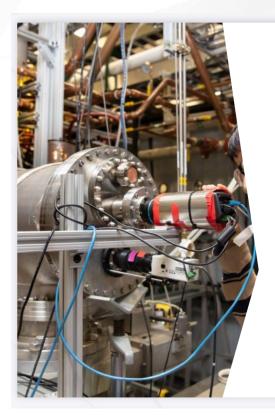
Site Details

Site Address	Cherahala Boulevard
City	Knoxville, TN
County	Knox
Site Acreage	150 acres / 76.31 available acres
Zoning	BP (Business and Technology Park); TO (Technology Overlay)



National Lab Presentation

National Lab information can be found under the regional assets section. The information offers a brief overview of the lab, and links to further information.



Oak Ridge National Laboratory

Oak Ridge National Laboratory (ORNL) is the largest US Department of Energy science and energy laboratory, conducting basic and applied research to deliver transformative solutions to compelling problems in energy and security. ORNL's diverse capabilities span a broad range of scientific and engineering disciplines, enabling the Laboratory to explore fundamental science challenges and to carry out the research needed to accelerate the delivery of solutions to the marketplace.

OAK RIDGE NATIONAL LABORATORY \Rightarrow ORNL MANUFACTURING DEMONSTRATION FACILITY SUPERCOMPUTING AT ORNL \Rightarrow





Shoreview Economic Development Authority

https://www.thinkshoreview.com/



Home City Contact









The Perfect Environment for Success

Shoreview, MN is a distinctive and vibrant community recognized nationally as one of the most desirable places to live, work, and do business. Shoreview is known for our natural setting of lakes and open spaces, well-educated and skilled workforce, safe and connected neighborhoods, award-winning parks and trail system, and nationally ranked school system.

Just 10 minutes to downtown Minneapolis and Saint Paul, Shoreview consistently receives some of the highest quality of life rankings in the Twin Cities region and was named by Family Circle Magazine as one of the "Ten Best Towns in America to Raise a Family."

Featuring a strong and diverse local business community, many Shoreview companies are industry leaders doing worldwide business in areas such as banking and business systems, manufacturing, medical and robotics technologies.

Shoreview is a premier community to grow your business!



Primary Homepage Messaging

"Move your business where people want to live!"

"Shoreview's more than 26,000 residents enjoy a high quality of life with top-ranked schools, an abundance of natural resources, and an involved community."

Move your business where people want to live!

Shoreview's more than 26,000 residents enjoy a high quality of life with top-ranked schools, an abundance of natural resources, and an involved community.



Key Homepage Components:

- Messaging Area
- 6-up callouts
- Environment for success
- Learn More Video
- News
- Why Shoreview



Messaging Area

A large rotating messaging area that auto-rotates. Several messages are present within the banner

- Move your business where people want to live!
- Shoreview is a short commute
- Top 10 school district in Minnesota
- We are your partner in growth





6-up Callouts

- Available Properties
- Covid-19 Resources
- Community Profile
- Open to Business
- Workforce
- Incentives





Secondary Messaging Area

"The Perfect Environment for Success"

This section is a more in depth description of the various features that Shoreview offers.

The messaging touches on the following:

- Vibrant community
- Natural Setting
- Well educated workforce
- Safe neighborhoods
- Award winning parks
- Location & Travel Time
- Diverse local businesses
- Industry examples



The Perfect Environment for Success

Shoreview, MN is a distinctive and vibrant community recognized nationally as one of the most desirable places to live, work, and do business. Shoreview is known for our natural setting of lakes and open spaces, well-educated and skilled workforce, safe and connected neighborhoods, award-winning parks and trail system, and nationally ranked school system.

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Featuring a strong and diverse local business community, many Shoreview companies are industry leaders doing worldwide business in areas such as banking and business systems, manufacturing, medical and robotics technologies.

Shoreview is a premier community to grow your business!



Learn More Video

A video overview that showcases various business partners. The video also begins with a shoreview overview from the mayor of shoreview.

This section also serves to show the map of shoreview.





News

3 news item view with link to more news items

News **Shoreview Celebrates Shoreview Parks Offer Shoreview Economic** JUL MAY **Perfect Summer National Development A May** JUN 13 03 Highlight Recreation! Homeownership 16 Month

VIEW ALL



Why Shoreview facts section

A section that displays three facts about shoreview

- Location
- Schools Ranking
- Parks Overview









Navigation

- About
 - Staff
 - O Economic Development Authority
 - O Economic Development Commission
 - O Economic Development Partners
 - Contact Us
- Living
 - Education
 - Entertainment
 - Higher Education
 - O Parks, Recreation, and Open Space
 - Community Center
 - Sustainability
- Doing Business
 - O Small Business Emergency Assistance Program
 - O Business Resources and Updates Webinar
 - O Shoreview Business Peer Advisory Group
 - BizRecycling
 - Open to Business
 - Local Incentives
 - State Incentives
 - O CEO Next Business Institute
- Site Selectors
 - Available Sites and Buildings
 - Community Profile
 - Industry Profiles
 - Labor Force
 - o Infrastructure
 - Location Advantages
 - Tax Structure
 - Transportation
- Workforce
 - Employment
 - Submit an Employment Opportunity
 - Major Employers

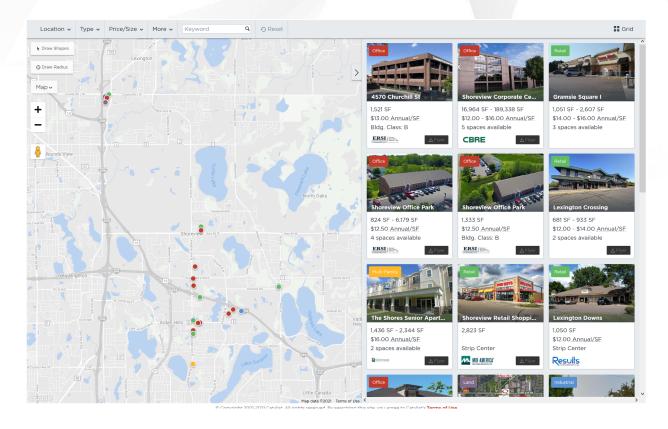


- Labor Force
- Workforce Resources
- Housing
- News and Events



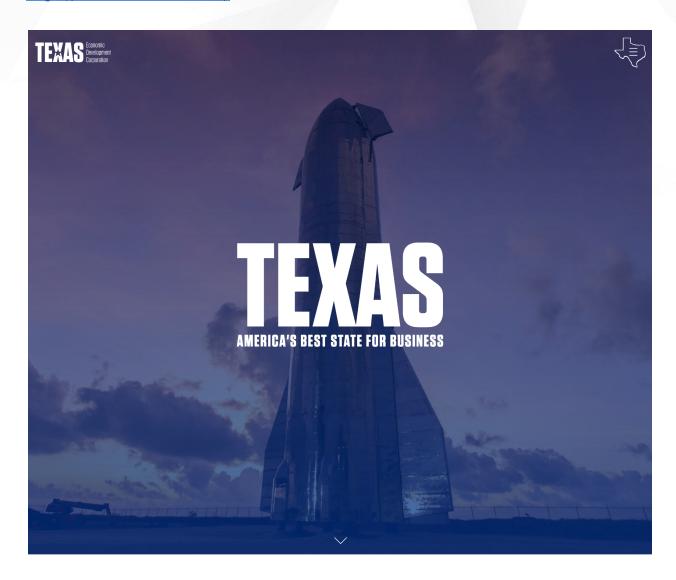
Land/Lot Presentation

An i-framed site view shows a map on left, with a grid view of properties on the right.



Texas Economic Development Corporation

https://businessintexas.com/





Primary Homepage Messaging

"Texas America's Best State for Business"





Key Homepage Components:

- Messaging Area
- 3-up callouts
- Facts (authoritative)
- Why Texas
- Regional Breakdown
- Featured News & Stories
- E-News Signup



Messaging Area

A simple message with a large impact image behind it





3-up Callouts

- See Top Sectors
- Expand Your Business
- Invest in TXEDC

SEE TOP SECTORS \triangleright

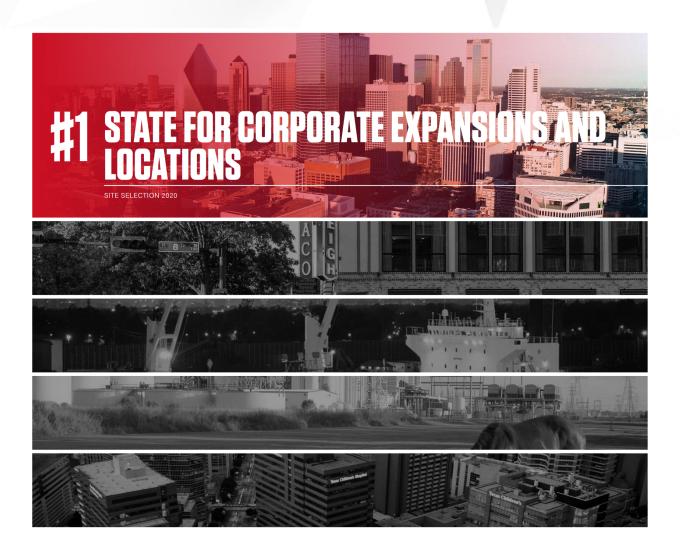
EXPAND YOUR BUSINESS (>)

INVEST IN TXEDC \bigcirc



Facts (authoritative)

The facts section is a large interactive piece that shows all of the first place awards and facts about texas by various publications. Publications such as: U.S. Census Bureau, Forbes, U.S. Bureau of Economic Analysis. Each referenced fact has a direct link to the article in question.



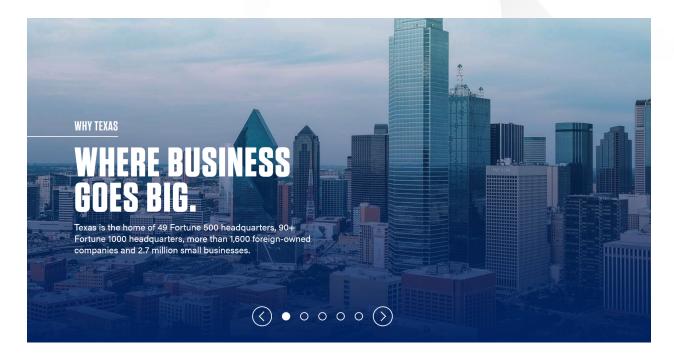


Why Texas

A gallery with simple messaging and background elements.

Messaging included:

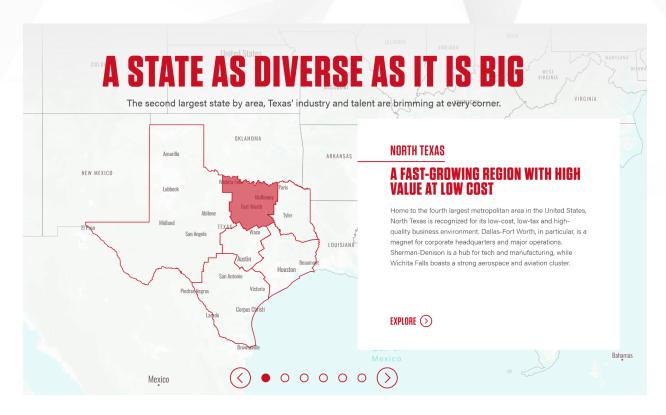
- Where Business Goes Big.
- A Workforce to be Reckoned With
- Powerhouse of a Talent Pipeline.
- Multimodal Access to the World.
- Quality of Life.





Regional Breakdown

An interactive map for the six major regions of texas, as well as their individual strengths.





Featured News & Stories

Three featured news articles that also espouse the virtues of doing business in Texas, or to highlight recent business also choosing Texas. The articles are all accompanied by appropriate imagery.

FEATURED NEWS & STORIES

Industry-leading companies of all sizes are growing in Texas. Read how these companies decided to Go Big in Texas.













E-News Signup

A newsletter signup to stay up to date with latest information from the Texas EDC



Navigation

- Home
- Why Texas
 - Economic Strength
 - Workforce & Education
 - Infrastructure
 - O Taxes & Incentives
 - Major Employers
 - O Small Business & Innovation
 - O Quality of Life
- Business Sectors
 - Corporate Services
 - Information Technology
 - O Biotechnology & Life Sciences
 - Advanced Manufacturing
 - O Aerospace, Aviation & Defense
 - Energy
- Foreign Investment
 - o Brazil
 - Canada
 - o China
 - o France
 - Germany
 - o India
 - o Israel
 - o Japan
 - Mexico
 - O Republic of Korea
 - The Netherlands
 - United Kingdom
- Texas Regions
 - Central Texas
 - East Texas
 - O Texas Gulf Coast
 - North Texas
 - South Texas



- West Texas
- News & Resources
 - O Press & Stories
 - O Reports & Publications
- About
 - Board
 - Staff
 - Our Investors
 - Contact Us
- How We Market Texas



Land/Lot Presentation

No Land/Lot Presentation is present on the State EDC, but each region is broken down into their own landing pages with facts about each. Links to E.D.A.'s can also be found within these sections.



A DYNAMIC BUSINESS ECOSYSTEM IN AN IDEAL LOCATION

Central Texas' accessibility makes it perfect for companies with major business operations – thanks to numerous roadways, railways and airports.

Stretching from San Marcos to Waco along the I-35 NAFTA corridor, the Central Texas region is home to some of the fastest-growing communities in Texas, including the state capital of Austin. Known for its diverse business sectors, the region has fueled growth for major companies like 3M. Apple, Dell, Facebook, Samsung and many more. Seven top-tier colleges and universities in Central Texas offer a robust talent pipeline. Vibrant towns like Bastrop, Lockhart and Round Rock offer quality healthcare, affordable housing and low cost of living.

REGIONAL ADVANTAGES











